



## Rear Window Is Creased, Clouded, or Scratched

### PROBLEM

The window has one or more of these problems:

#### Creased:

The window was not folded straight when the top was lowered.

#### Clouded:

The window is coated with a film of road grime, oil, and dirt.

#### Scratched:

- The window was cleaned with an abrasive material, such as a terry-cloth towel that has been washed several times.
- The window rubbed against the rear tray and the convertible top assembly while the top was lowered.

### PREVENTION

#### Creased:

To avoid creasing the rear window, advise your customers to use the rear window tube listed under ACCESSORY INFORMATION whenever they lower the top.

#### Clouded:

- To prevent clouding, advise your customers to use the materials listed in this bulletin to regularly clean the window (inside and out) using only soft, scratch-free cloths.
- Clean the window only in a cool, shaded area to prevent the vinyl from stretching.

#### Scratched:

- To minimize the scratches, advise your customers to keep the rear tray clean at all times.
- Advise them glass cleaner should not be used to clean the window because it will make the window look clouded.

### CORRECTIVE ACTION

#### Creased:

To remove a crease from the rear window, raise the top, and expose the window to heat or direct sunlight.

#### Clouded or scratched:

To remove cloudy film or scratches from the rear window, select one of the product lines listed in REQUIRED MATERIALS to clean and polish the window.

### REQUIRED MATERIALS

Manufacturer	Product
3M www.3m.com	<ul style="list-style-type: none"> <li>• Plastic Cleaner: 3M P/N 39017</li> <li>• Plastic Polish: 3M P/N 39010</li> <li>• Scratch-Free Detailing Cloth: 3M P/N 06016</li> </ul>
Meguiars 17991 Mitchell South Irvine, CA 92614 Phone: 800-545-3321 www.meguiars.com	<ul style="list-style-type: none"> <li>• #17 Clear Plastic Cleaner</li> <li>• #10 Clear Plastic Polish</li> </ul>
Honda Genuine Parts	<ul style="list-style-type: none"> <li>• Pro Honda Spray Cleaner and Polish: P/N 08C25-P011M H/C 3597275</li> <li>• Honda Metal Polish: P/N 08C20-A021S H/C 4184107</li> </ul>

### ACCESSORY INFORMATION

Rear Window Tube: P/N TM-205

Can be purchased through [www.allroadster.com](http://www.allroadster.com) or at 1-888-326-6428.

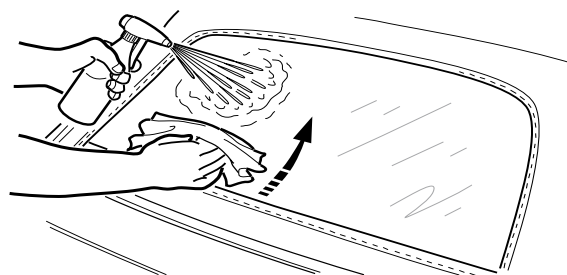
### WARRANTY CLAIM INFORMATION

None. This service bulletin is for information only.

### MAINTENANCE

Advise your customers to regularly clean the window using this procedure:

1. Spray the window with water, and wipe off any dirt or dust by wiping in an upward, sweeping motion.

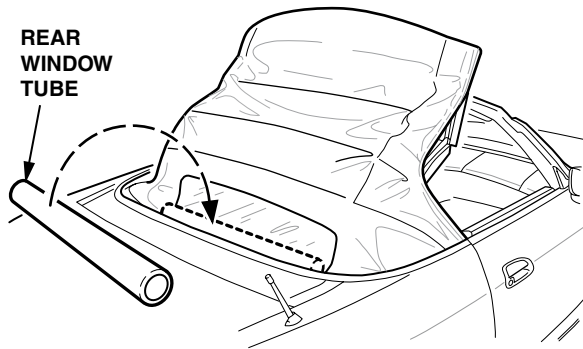


2. Spray Pro Honda Spray Cleaner and Polish onto the window, and wipe it off with a clean, scratch-free cloth. Apply substantial pressure to remove any residue.

## REPAIR PROCEDURE

### Using the Rear Window Tube

1. Lower the top halfway.

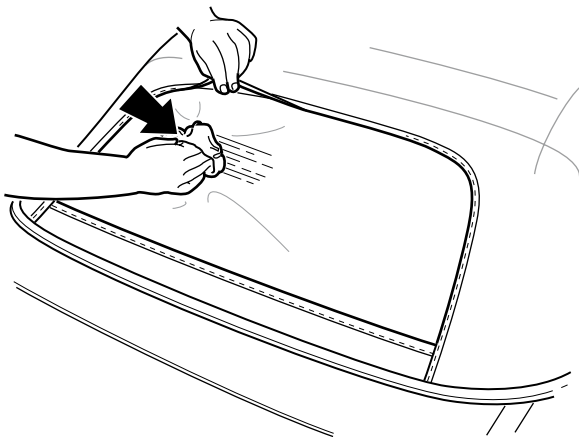


2. Insert the rear window tube in the rear window.
3. Lower the top the rest of the way.

NOTE: Do not let the rear window tube roll off the car when the top is raised. Dirt can stick to the tube and scratch the window the next time the tube is used.

### Cleaning a Clouded Window

1. Apply about a one-inch dab of plastic cleaner onto a scratch-free cloth, and rub it onto the window in a horizontal motion. Clean both sides of the window, about one-third at a time. You may need to apply substantial pressure to thoroughly clean the vinyl.

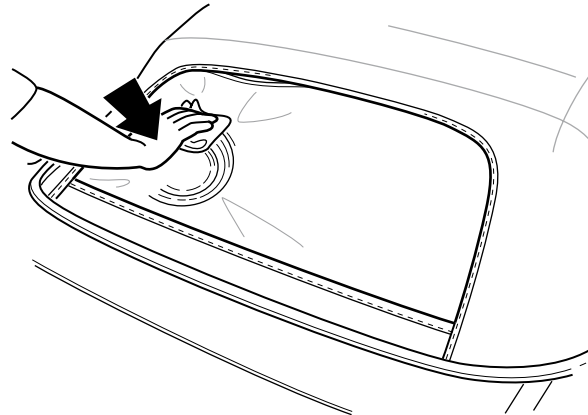


2. Wipe off any residue with a clean portion of the cloth.
3. Apply about a one-inch dab of plastic polish onto a clean scratch-free cloth, and rub it onto the window in a horizontal motion. Polish both sides of the window, about one-third at a time.
4. Remove any excess polish, and buff the cleaned area with a clean scratch-free cloth.
5. Repeat steps 1 thru 4 if any part of the window is still clouded.

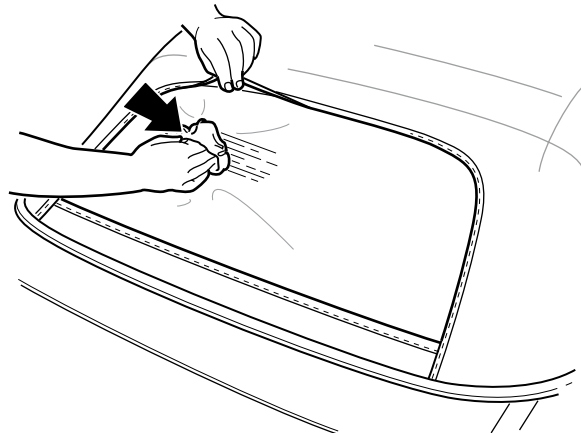
### Removing Scratches From the Rear Window

1. Apply some Honda Metal Polish to a tightly woven piece of felt, and rub the window with it in a circular motion. You need to apply substantial pressure to remove the scratches. Use felt, not a cloth.

NOTE: The metal polish makes the window look clouded.



2. Apply about a one-inch dab of plastic cleaner onto a scratch-free cloth, and rub it onto the window in a horizontal motion. Clean both sides of the window, about one-third at a time. You may need to apply substantial pressure to thoroughly clean the vinyl.



3. Wipe off any residue with a clean portion of the scratch-free cloth.
4. Apply about a one-inch dab of polish onto a clean scratch-free cloth, and rub it onto the window in a horizontal motion. Polish both sides of the window, about one-third at a time.
5. Wipe off any excess polish, and buff the cleaned area with a clean scratch-free cloth.
6. Repeat steps 2 thru 5 if the window is still clouded.